

## BEFORE YOU DROP OFF YOUR RV

We are happy for you to return the RV in the same condition as you received it:

- Ensuring all appliances are clean
- Ensuring all surfaces, cupboards, the bathroom, and the floor are wiped down and clean
- Ensuring all dishes have been washed and placed back in the cupboard
- Emptying the waste tanks (black and grey water tanks)
- Removing all garbage and items for recycling
- Ensuring that if the exterior of the unit is too dirty (from road grime/dust or bugs) to easily identify scratches, dents or damage, that you power wash the exterior of the vehicle before you drop off. Everyday light dirt does not require a power wash
- Ensuring the fuel tank is filled to the same level as at pick up
- Ensuring exterior compartments are empty of trash, toys, excessive dirt, wood chips etc. and that firewood has been removed
- Ensuring any additional rental items such as camp chairs, toaster and electric coffee maker are cleaned and stored
- Bringing the GPS Device to the front counter at drop off with all applicable accessories

Please note that:

- Any unopened food can be left **on the kitchen counter in the vehicle** for donation to the Food Bank
- Bedding should be left on the beds
- Towels should be left on the floor of the shower
- Refilling of propane tanks is not required
- Emptying or refilling of the fresh water tank is not required.

Please return and vacate your rental vehicle in enough time to complete drop off procedures before 10:00 am. CanaDream stations are open at 8:00 am.

**PLEASE REMEMBER TO CHECK ALL CUPBOARDS AND STORAGE COMPARTMENTS FOR PERSONAL ITEMS.**

### CanaDream Valet Service

If you have purchased the CanaDream Valet Service, included in the Gold & Platinum "We are Happy to" Package, we will look after

- ✓ Exterior cleaning of your unit (up to one hour)
- ✓ Interior cleaning of your unit (up to one hour)
- ✓ Emptying your garbage & recycling (it must be bagged)
- ✓ Emptying the grey and black tanks
- ✓ Emptying of the fridge and unused foods

**If you have not purchased the Valet Service but return the unit in a condition that does not comply with our requirements, we are happy to take care of these with the following charges:**

Service	Fee
Cleaning – interior and exterior	\$75 per hour
DE-FUMIGATION: De-fumigation charges will be applied for any odours which CanaDream deems would be noxious or offensive to Cast members or other Guests. Examples are cannabis, perfumes, cooked, spoiled or rotten foods and Pet cleaning fee.	\$500
Emptying of holding tanks	\$100
Fuel	Market rate per 1/8 tank plus service fee
Additional charges	Fee
Late charge ( <i>after 10:00 am return</i> )	\$150 per hour, maximum of \$600 per 24 hours
Travel Tab	Up to replacement cost plus service fee