

Book and Travel in Confidence with us!

#CanaDreamCares

Travel has changed and we are constantly adapting to keep our Cast and Guests safe and happy.



Putting health first

We put our Cast and Guest health as our top concern. We have implemented new signage, social distancing floor decals, and offer hand sanitizer stations at all our locations. We are working hard to ensure our new procedures don't impact the excitement of setting off on an amazing road trip. Our Cast is ready and happy to help all Guests!



Flexible Terms

We have adapted our cancellation policy to enable free cancellation of your booking up to 60 days prior to travel. If Government travel restrictions prevent Guests from travelling within the cancellation penalty period, we will be happy to offer them the option to move their booking to a future travel date so they don't lose out.



Clean & Safe Road Trips

CanaDream has always delivered the highest standards in preparation and servicing of our RVs. In the last few months, we've upped our game even more with COVID-19 additional measures. We follow the most up to date guidelines from WHO and Provincial & Federal policies. Guests can be assured that they are safe in our stations and on the road with our 24/7 on-road technical support.



New Pick up/Drop off process

We have made improvements to our processes to allow Guests to get on the road safer and quicker than before. We offer online check-in, self-guided demonstrations and a demo video with reduced Guest Service agent contact. This minimises face to face contact while ensuring Guests have all the information they need to get on the road safely. Drop off is equally efficient and simple with reduced paperwork to minimise contact with our Cast.



CanaDream Club

Every Guest is a member of our CanaDream Club for the duration of their vacation with us. Guests can access helpful travel tips, campsite discounts, book attractions, contact us, watch our demo videos, check the weather ... and so much more, it's all there in our handy app and it's free!