



Freeze Damage Precautions for CanaDream Winter RVs

CanaDream has a fleet of special winter units which are equipped with heated holding tanks, insulated water lines, double pane windows and generators. If you are travelling in one of our winter units during sub-zero weather, you will be able to use the water; however, you must take the following precautions:

1. **ALWAYS** leave your furnace on at a minimum of 16° Celsius. It should be set to Auto and Heat whether you are in the vehicle or not. The holding tanks are insulated, but also require the warm air from the furnace to keep them from freezing. Drain the holding tanks as often as possible.
2. **ALWAYS** ensure you have plenty of propane to keep your furnace running. In cold weather you should refill your propane tank before it gets to the ¼ tank level.
3. **ALWAYS** keep your fuel tank as full as possible. It is recommended that you keep your fuel tank no less than ½ full at all times. NOTE! The generator will not run if there is less than ¼ tank of fuel.
4. **ALWAYS** keep your hot water heater on.
5. **ALWAYS** ensure your winter privacy curtains are on and closed at night.
6. **ALWAYS** keep your blinds and curtains closed at night to prevent heat loss.
7. **ALWAYS** keep the roof vent isolating cushions in. Open your roof vent a little to reduce any condensation issues.
8. **DO NOT** connect to City Water.



9. **ALWAYS** keep the slides in at night and when away from your RV. This will reduce heat loss and, therefore, reduce how often the furnace turns on.

10. **ALWAYS** run the rear heater (if equipped) when the engine is running. When the engine is not running, plug in your electric heater.

11. **ALWAYS** have the **ARCTIC PAC** switch turned on. This switch supplies power to heating pads on the holding tanks, and keeps the contents of the holding tanks from freezing. These heating pads have built in thermostats, and will only heat up when needed. The ARCTIC PAC will only work while plugged into external power at the campground, while the generator is running, or while the engine is running. The switch is located on the monitor panel. If you do not have access to an electrical plug in, you need run your engine/generator for 6 hours each day to ensure propane, water and batteries operate efficiently.

If you are travelling in a non-winter unit during the winter months in an area where freezing conditions are expected, it will have been drained of all water and be winterized by CanaDream prior to your departure. If you are traveling to a warmer location and wish to use water once you arrive, you must take the vehicle to a RV shop to have the vehicle de-winterized at your own expense. You can then use the full water system. Prior to leaving the warmer climate, you must take the rental unit to a RV shop to have it re-winterized, at your own expense. This does not apply to our special winter units, which are intended for use during freezing conditions.

Note: The Guest will be responsible for all damage caused to the vehicle due to freezing of the water lines, toilet, water heater and waste water tanks.

